



Quality Manager

based in Pavia

As a member of the Minimax Viking Group, Viking stands tall on the global fire protection stage with 10,000 employees and an annual turnover of over €2.4 billion.

Viking EMEA is a key player in distributing our fire safety products and systems across Europe, the Middle East, and North Africa. Serving over 2,100 clients in 74 countries, we deliver everything from sprinklers to advanced detection systems, meeting both commercial and industrial demands. At Viking EMEA, we foster an entrepreneurial spirit within our teams, recognizing that the best fire protection solutions are born from collective intelligence. We believe in the power of collective intelligence and encourage a culture of collaboration and creative thinking.

KCA (part of Viking EMEA) employs around 30 people and acts as Centre of Excellence for foam products development and manufacturing. KCA is trusted for its bespoke foam fire protection solutions and follows its customers anywhere in the world. From refineries in Dubai to oil platforms in the Pacific, whether in terms of product specifications or turnaround times, with its global support network KCA is a dependable partner.

At KCA our engineering skills are often used 'on demand' and we are happy to adapt to each client's specific requirements. KCA's ultimate goal has always been to develop and produce fire protection solutions according to the client's specifications.

Driven by our continuous growth, for our manufacturing location in Bressana, Bottarone (PV), we are searching for a **Quality Manager** who will support the development of the business and the improvement of the quality standards.

As **Quality Manager** you will lead quality initiatives, drive continuous improvement and ensure the production of high-quality products within the plant. The role will cover customer quality, supplier quality, and production quality to maintain excellence across the entire supply chain.

Main responsibilities:

- Develop, implement, and maintain quality control procedures and systems to ensure product consistency and compliance
- Ensure overall compliance with industry standards, regulatory requirements, and company policies
- Collaborate with production, engineering, and supply chain teams to address quality issues and implement corrective actions
- Manage customer service quality, ensuring prompt response to complaints, implementing corrective actions, and improving overall customer satisfaction
- Oversee supplier quality by working closely with vendors to ensure compliance with specifications and continuous improvement
- Conduct root cause analysis and drive corrective and preventive actions for non-conformances.
- Define and track quality metrics related to the cost of non-quality and customer satisfaction to drive continuous improvement initiatives
- Lead continuous improvement initiatives, including Lean and Six Sigma methodologies, to enhance quality and efficiency
- Train plant personnel on quality procedures, fostering a culture of quality and compliance

Qualifications and experience:

- Degree in Mechanical Engineering or a related field; relevant experience in a similar role may be considered in place of formal education
- Minimum 5 years of experience in a quality management role within manufacturing environment



- Proven hands-on experience with ISO, Lean Manufacturing, and Six Sigma methodologies
- QHSE knowledge is beneficial
- Proficiency in business English and Italian
- Proficient in MS Office tool set, with advanced knowledge of Excel

Personal characteristics:

- You are enthusiastic and self-motivated
- You are capable of independently pursuing assigned objectives with a good level of autonomy, while effectively involving and coordinating with colleagues and managers
- You are “hands on”, result- and customer-oriented and have a strong sense of commitment and urgency
- You are well-organized, able to prioritize and get things done
- You have analytical skills and have a fact-based approach
- You are able to communicate, interact and adapt to all level in the organization (having the big picture in mind while still able to work on details)
- You have excellent problem-solving, analytical, and decision-making skills
- You have effective communication and interpersonal skills for cross-functional collaboration
- You are a process-oriented person; you like challenging the status quo and strive for continuous improvement

Job Conditions:

- The role requires occasional spot travelling throughout Europe for short missions
- Contract type - C.C.N.L. Metalmeccanici (Collective National Contract for mechanical compartment employees) reporting to the plant managing director
- Office-based in Bressana, Bottarone (PV)

Our offer:

Stable company: for over **three decades**, our company has stood the test of time, weathering economic shifts, technological revolutions, and industry changes. We are not just stable; we are a ship that has sailed through storms and emerged stronger. Be part of a team that values tradition, experience, and unwavering commitment.

Great place to work: we are not just a big company; we are a close-knit community that spans continents. As you contribute to impactful projects, you will experience the best of both worlds: the resources and reach of a multi-national structure combined with the warmth and support of a tight-knit family.

Grow your career with us, collaborate across borders, and enjoy the **advantages** of a truly **inclusive and nurturing environment**.

Contact information:

If you are interested in this position, please send your CV and cover letter to Human_Resources@viking-emea.com

For more information, please visit our website: <https://kcantincendi.com/>

K.C.Antincendi S.r.l. SOCIO UNICO Società soggetta a direzione e coordinamento da Parte di Viking S.A.

SEDE UNICA: VIA PAVIA 76 27042 BRESSANA BOTTARONE (PV)

TEL +39 0383 886511 / +39 0383 886511 FAX +39 0383 898353.

E.mail: info@kcantincendi.com

Numero Registro Imprese; Codice Fiscale e Partita I.V.A.: IT09150840156 – R.E.A. PV N°177524

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www.kcantincendi.com