

Shaping the future of Fire protection **together**



Technical Support Specialist, Foam

Minimax Viking Products Group GmbH is seeking a dynamic Technical Support Specialist to join our global team based in Europe. As a key player in our success, you'll be the technical backbone for our market leading Foam Systems product portfolio, supporting our worldwide sales channels and customers.

The Technical Support Specialist retains the highest technical knowledge of the products in the portfolio. They work with the internal sales channels served by MVPG and are responsible for several key activities for the portfolio's success on the market and for the reputation of MVPG.



Objectives:

- Provide advanced "Level 3" technical support, tackling the most complex issues
- Deliver expert-level technical training to internal sales teams
- Contribute to product development/advancements and customer experience improvement
- Support tools development
- Be the voice of the customer within our organization



Qualifications and Experience:

- Deep technical knowledge of Foam-based fire protection systems, design and related technologies
- Experience in technical support and product training (Certified Product Trainer course will

be an advantage)

- Strong problem-solving skills and attention to detail
 - Excellent communication skills in English (additional languages are a plus)
 - Ability to thrive in a fast-paced, global environment
- *We are also open to consider emerging talents with 3-5 years of commercial / support experience with Foam-based fire protection systems, design and related technologies*



Our offer:

Stable company: The Minimax Viking Products Group stands on the solid foundations of companies that have successfully navigated industry changes and market challenges with confidence. We're a well-established company forged from expertise and innovation, continually growing and adapting. Join a team that values experience, progress, and unwavering dedication to excellence.

Package: we offer competitive compensation that recognizes your expertise and dedication.

Great place to work: We are a close-knit community that spans continents. As you contribute to impactful projects, you will experience the best of both worlds: the resources and reach of a multinational structure combined with the warmth and support of a big family. Grow your career with us, collaborate across borders, and enjoy the advantages of a truly inclusive and nurturing environment. Apply now and become part of our extraordinary journey!



Contact information:

If you are interested in this position, please send your Curriculum Vitae and cover letter in English: MVPG_recruitment@viking-emea.com

Minimax Viking Products Group (MVPG) brings together the manufacturing Minimax Technologies, the local customer focus and commercial strength of Viking EMEA, and the technical expertise of its product development teams.

As the dedicated products group within the Minimax Viking organization, MVPG leverages over a century of fire protection knowledge to deliver dependable, high-quality products tailored to diverse market needs. With an international team of more than 700 employees and operations in multiple countries, MVPG ensures a strong and reliable presence in the fire protection industry, supported by robust customer service.

Its comprehensive portfolio of proven and innovative products is

built on a strong foundation of R&D, manufacturing, sourcing, distribution, and sales. Every solution reflects a commitment to safeguarding people, assets, and the environment.

MVPG offers career opportunities in many locations—ensuring a job is never too far from home. With sales offices, R&D teams, and manufacturing facilities, MVPG provides exciting career paths in an internationally connected organization.

Driven by innovation, reliability, sustainability, and global reach, the group is setting new standards in fire protection. As a leader and partner of choice in fire protection products and systems, Minimax Viking Products Group is making the world a fire-safer place.